

**SATISFACTION LEVEL OF CUSTOMERS REGARDING ONLINE
BANKING SERVICES: A CASE STUDY OF SELECTED BANKS OF
NALBARI TOWN**

A PROJECT REPORT SUBMITTED TO



**Gauhati University
Guwahati – 14**

**In Partial Fulfillment of the Requirement For the Award of the
Degree of Bachelor of Commerce**

By

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DECLARATION

I Arati Kumari ,a Student Of Nalbari Commerce College B.Com 6th Semester ,hereby declare that any part or data included in this project entitled SATISFACTION LEVEL OF CUSTOMERS REGARDING ONLINE BANKING SERVICES :A Case Study of Selected Banks In Nalbari Town. has not been submitted or forwarded to any other University /Institution/ Department For the award of any Degree of Diploma.

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CERTIFICATE OF ORIGINALLY

This is to certify that the project report entitled 'SATISFACTION LEVEL OF CUSTOMERS REGARDING ONLINE BANKING SERVICES :A case study of selected banks of Nalbari Town submitted by "Arati kumari" bearing GU Roll NO 'UC-211-200-0019' toward partial fulfillment of the requirement for B.com 6TH semester final examination was done under my guidance and supervision. The work or any part of it has not been submitted to any other University/Institution/Department for the award of any Degree or Diploma.

Date 20/5/2024

place Nalbari

Rimakhi Borah

Signature of the Guide

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ACKNOWLEDGEMENT

A Project is a golden opportunity for learning and self development .

I consider myself very lucky and honoured to have this opportunity .so, first of all ,I would like to express my gratitude and appreciation to the principal of Nalbari Commerce college and professor of Nalbari Commerce College ,nalbari for giving me this opportunity to participate in this project .

My grateful thanks to ' Dr. RIMAKHI BORAH Assistant Professor ,Nalbari commerce college ,Nalbari for her valuable and constructive suggestion during this project ,who was the guiding force behind helping me in understanding and completing this project .

Finally ,I thank my all friend and family who directly or indirectly helped and supported me throughout the project .

Thanking you

Arati Kumari
ARATI KUMARI

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